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December 1, 2022

MRA / RayCom
15330 Vermont Avenue
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Joyce,

I am writing to convey my appreciation for the recent installation of the repeater equipment to address the issues we were experiencing with radio reliability in the challenging topography in the region some of our unit's service surrounding Topanga State Park. As has been the case in years I have worked with you and RayCom, you have always ensured that our technical issues and service needs are met in a timely, complete and professional manner.

When we determined we had some areas we were able to get consistent radio reception I reached out and was put in touch David Bensema who was very responsive in coming out to the area, conducting testing and identifying a resolution. After the installation of the repeater hardware, we now have solid reception, even in areas where we previously had no, limited reception and where other providers have no coverage.

RayCom's responsiveness and solution-oriented response has always been an asset in getting our needs addressed so we can get back to servicing our customers without unnecessary delays.

Sincerely,

Aaron Sias

Captain Aaron Sias
ACS Security