



May 5, 2021

Mr. Mark J. Abrams
Mobile Relay Associates, LLC
15330 Vermont Ave.
Paramount, Ca. 90723

I just wanted to tell you how much we appreciate the great job you did on the DAS system project for our building at 4800 Palm Avenue in the City of Riverside.

We were in the final stages of our building construction when we found out about the requirement for a DAS system. Prior to that time, we had never heard of a DAS system and had no idea that there was any code requirement for radio coverage for the public safety radios within our building

When we contacted your company, you proceeded to inspect the property to verify the problem and perform a job walk to facilitate providing us expeditiously with a quote. The quote was detailed and specific about the items that were included, what you planned to do and the items that were not included and had to be handled separately.

When your personnel arrived on the job, they took great care to avoid damaging the finished floor, walls, artwork and other items. Since the ceilings were finished and your cables had to be run through the ceilings, we were concerned about the size and number of holes that needed to be cut to facilitate running the cables. Your personnel went the extra mile to avoid cutting holes and work with our facilities maintenance man by spending the extra time fishing the cable without cutting any holes unless it was absolutely necessary. In short, your personnel saved us considerable money in avoiding the most of the inevitable collateral damage to the building.

Part of the project included designing the system and preparing the plans that were submitted to the City. Due to the urgent nature of our needs, your personnel worked hard and fast to get the plans approved including taking our calls at night, weekends, early in the mornings and when you were out of town on other business. In short, you treated us like we were your most important customer and went the extra mile to see that we got our project completed professionally in the shortest amount of time possible.

I cannot say enough to thank you for saving our project which would have ended in disaster if we were unable to resolve this last minute issue.

Sincerely,
Invision Community Builders, LLC

Mohamad Younes, P.E.
Senior Vice President / Partner